



Customer:

Madison County  
Duane Thompson  
Court House Square  
PO Box 404  
Canton, MS 39046

This quotation is for HiComp LLC Remote Support Services for Madison. HiComp LLC will provide consulting and technical support services for all Madison County application components and entities.

Application support services include:

1. Timely response to support requests, analysis and problem diagnosis.
2. Solve problems and correct converted application defects.
3. Provide follow-up information as required.
4. Advice on efficient use of converted applications.
5. Knowledge and skills transfer as required.

HiComp LLC will provide personnel for remote support services who are knowledgeable in the operations of the application programs and are available on a timely basis. This is a remote support service.

The monthly cost of Remote Support (including 10 hours of billable time) is \$1250. All support work that exceeds 10 hours is billable at \$175 per hour.

This agreement may be terminated without cause by either party with a thirty (30) day written notice.

Thank you for your interest in HiComp LLC Support Services.

Regards,

Walter A. Camp  
Business Development  
HiComp, LLC  
137 Executive Drive, Suite D  
Madison, MS 39110-8456